



BUILDING A FOUR YEAR POLICE AND CRIME PLAN
KEEPING PEOPLE SAFE and GETTING THE BEST OUT OF THE POLICE
TELL US YOUR VIEWS

A message from Alison

For me, the focus is clear. I was elected to 'Keep People Safe' and to 'Get the Best Out of the Police'. To do this we need to:

- work together to keep the people of Devon, Cornwall and the Isles of Scilly safe and in particular, that we protect and support vulnerable people
- all play our part in keeping communities safe and I will encourage the public, local groups and businesses to work alongside us
- recognise that to tackle crime we need to look at the needs of victims, the management of offenders and the locations in which crime takes place
- focus on delivering quality, connected, services to our communities so that we spend public money wisely and in ways that will have a real impact

I fully support Devon and Cornwall Police's Mission, in particular its focus on detecting and preventing harm, protecting the vulnerable and reducing crime.

We must provide a high quality and proactive response to domestic abuse, sexual violence, hate crime, modern slavery and child abuse (including child sexual exploitation) and abuse of the elderly. We must also deal with the challenges we face in our communities as a result of mental ill health.

I know though that the public are also concerned about other issues, such as anti social behaviour and that many people feel disconnected from policing and these issues are also covered by my plan. In areas like anti social behaviour the solutions won't necessarily lie with the police so I need to talk to partners like councils as part of this consultation to consider what our options might be.

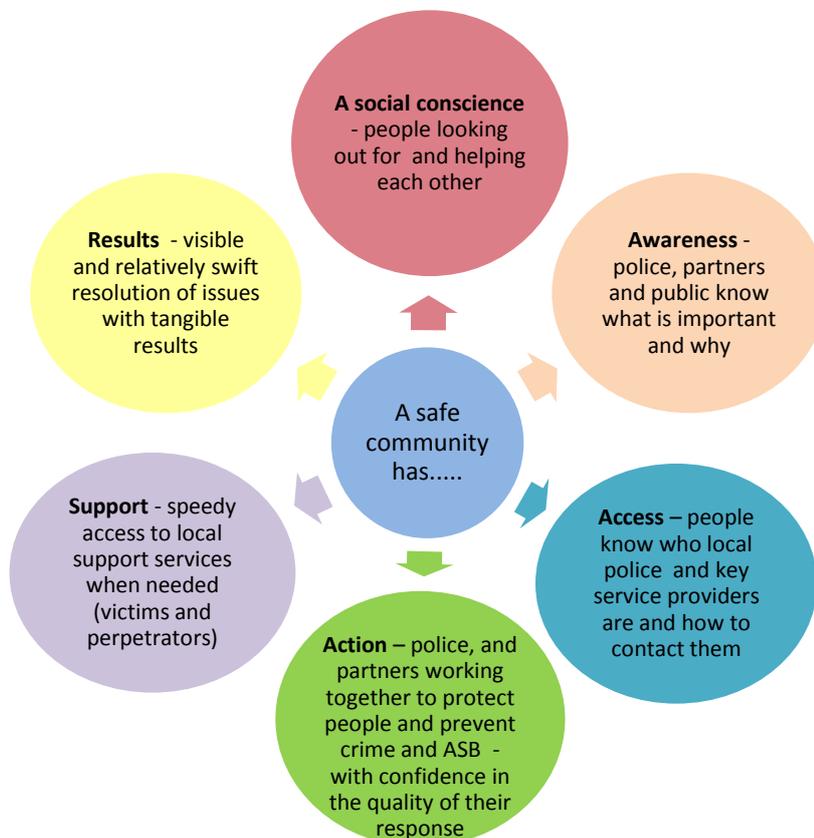
Please help me direct the future of policing in Devon, Cornwall and the Isles of Scilly. Me and my team will be out across Devon and Cornwall in July and August and are keen to hear your views. All the feedback we receive will be considered as we build your policing plan for the next four years. The ways you can engage are listed on the last page of this short paper but I would urge you to fill in our online survey which can be found at www.devonandcornwall-pcc.gov.uk

Please make sure you complete the online survey and/or submit your views by 5pm on 9th September 2016.

Keeping People Safe

I intend to work with public services, the third sector and the public to understand issues and solve problems. I want to identify and fill gaps that affect public safety in our communities – and be driven by evidence in deciding our priorities. In doing so I will support others to act and challenge inaction where needed.

I believe that work to keep communities safe should be based around six key drivers..



I propose new action to:

- Link the police **back to the local community**. I will look at how we can: provide more local access points; improve people’s awareness and understanding of local policing issues; and give people a clearer voice
- Focus on prevention, so we can stop crimes occurring in the first place and prevent criminal activity escalating over time. I want to invest more energy into **early help programmes** and take a radical **new approach to offenders** – investing resources and funding into work with offenders to keep them away from crime.
- Improve **criminal justice system processes**. We need to put people not processes at the heart of how we work - improving support for victims and the timeliness of justice.
- Work with the fire service to jointly develop a **Police and Fire Services Collaboration Programme** which will boost resilience and maximise use of our collective resources.
- Improve **public safety on our streets** by working with partners on issues like ASB and the evening and night time economy.

- Overhaul our approach to addressing the threat from **online crime and fraud** to the public and small businesses - with a focus on awareness and prevention.
- Work with businesses to set out a clear **business crime strategy for our local area** – looking at how we can work with them to reduce crimes against business and also the role that they can play in building safe communities.
- Support communities to self help and act locally – working with partners to develop a '**safer communities**' toolkit and allocating funds and resources from my office to help them tackle local issues.

I will also continue and strengthen important work to

- Protect the most vulnerable by prioritising safeguarding services and action on domestic abuse, sexual offences, child abuse, hate crimes and modern slavery.
- Invest in support services for victims of crime and vulnerable people – including work with partners to improve access to trauma support services and lowering waiting times
- Provide effective ways for the public to contact the police and to report crime, including through continued progress on improvements to the 101 service.
- Modernise and improve the police approach to volunteering – providing more opportunities to volunteer and better support for those that do
- Ensure the public are well protected from organised crime and terrorism and invest locally in an enhanced firearms capacity

Getting the Best Out of the Police

We must provide a high quality and well connected police service - making the best use of technology, our people our estate and available funding. I will be open to all collaboration and improvement opportunities and will think innovatively about policing. I expect partners to play their part and will support them to do so but will challenge inaction.

I believe that work to get the best out of the police should be focused on six key elements.



I propose to take the following steps to ensure of police are efficient and effective

- **Strategic Alliance with Dorset Police**– we will complete our change programme delivering savings and greater resilience across Devon and Cornwall and Dorset.
- **Develop a new Future Technology Programme** - bringing innovation, expertise and funding together so we invest in the right technology to help deliver improved services
- **Collaborate with local partners** – to integrate services and make best use of our skills and resources, including closer working with fire services
- **Seek additional funding for Devon and Cornwall Police** –ensure we get a funding settlement from Government that reflects rurality and tourism
- Changing policing processes and services to provide a greater **focus on victims**
- In view of expected new laws at national level I will **explore what role the PCC should have in considering complaints** from the public about policing services in our area
- Publish a **formal scrutiny programme** and improve how we provide information to the public on policing services.

Strategic indicators for the Plan

I am looking for new ways to track our progress under the plan – moving away from police targets towards measures that present a broader sense of success and wellbeing. This could include existing police performance metrics but also data held by third party systems or new measures altogether.

I want to work with partners and experts to develop robust and meaningful measures that can help us to identify progress and understand emerging problems. For example:

Keeping People Safe	Possible ways to measure success
e.g. Victim: Number of victims, levels of repeat victimisation, victim satisfaction Offender: Number of offenders, reoffending levels Location: Crime levels in geographic areas and public feelings of safety	e.g. Public confidence levels in policing Public satisfaction when dealing with the police Survey data of people working in our policing service Effective use of resources

Please give me your views on my outline plan by 5pm on 9th September 2016

- Complete our online survey www.devonandcornwall-pcc.gov.uk/consultation-plan
- Visit us at one of our local events www.devonandcornwall-pcc.gov.uk/meetings-and-events/calendar/
- Email us at opccstrategyandplanning@devonandcornwall.pnn.police.uk
- Call us on **01392 225555**
- Contact us via Twitter **@DC_PCC** or Facebook **@devonandcornwallpcc** or our website **www.devonandcornwall-pcc.gov.uk**
- Write to us at: **Office of the Police and Crime Commissioner, Endeavour House, Pynes Hill, Exeter, EX2 5WH**

