

## Safe, resilient and connected communities



A summary of the Police and Crime  
Plan for Devon, Cornwall and the  
Isles of Scilly 2017-2020



## A message from Alison Hernandez:

It is a privilege to serve the people of Devon, Cornwall and the Isles of Scilly as your Police and Crime Commissioner.



I will do all I can to make sure you have the best police service in the country. I want to keep you safe.



I will listen to your views on what does and doesn't work well with policing in your communities.



The Police and Crime Plan has been made with the Chief Constable Shaun Sawyer. It sets out our plans for 2017-2020.



My aim is to have excellent policing, public services working together and communities that support each other.



Keeping people safe and making sure they know how they can contact the police:



The police are here to keep us safe. They are here to help when someone or something threatens our safety.



To do this the police must have enough money, be well organised and connected to their communities.



This plan is to help communities become safer, more resilient (stronger) and better connected.



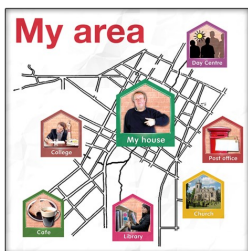
With Shaun Sawyer, Alison Hernandez will set a Local Policing Promise to make sure that policing is accessible, responsive, informative and supportive.



## Police and Crime Plan ~ our five priorities:



There are five priorities in the Police and Crime Plan for Devon, Cornwall and the Isles of Scilly:



1) Connecting communities and policing



2) Preventing and deterring crime



3) Protecting people at risk of abuse and those who are vulnerable



4) Supporting victims and witnesses and helping them to get justice



5) Getting the best out of the police



## Connecting communities and policing ~ the Local Policing Promise:



Policing in your areas will be:

Accessible = the police and Police and Crime Commissioner (PCC) will be easier to contact



Responsive = the police will be there when needed and will give clear feedback on what action will be taken



Informative = the police and PCC will keep you well informed on crime and policing issues that happen locally, regionally and nationally



Supportive = the police and PCC will work with partners, the public and businesses to

- identify and sort out issues
- prevent crime and harm





Accessible

## Accessible local policing:

It is important that you can contact the police easily so you can:



- Report crimes
- Raise concerns
- Get help
- Provide information and facts



## What we will do to make this happen:



- Review 101 and 999
- Have more face to face meetings with different communities
- Make it easier to report crimes
- Build online contacts





## Responsive local policing:

When needed the police must be available and ready to help. They have to understand your issues and be able to keep you updated.



## What we will do to make this happen:



- Create an online 'Track my Crime' service for victims by the end of 2017



- Review police response times



- Use volunteers to help local people keep their communities safe



- Try to get more money to support local policing



## Supportive local policing:



The Police and Crime Commissioner and Chief Constable will work with others to support communities.



## What we will do to make this happen:



- Give funding for services which help vulnerable people



- Support watch schemes



- Support road safety schemes and community speedwatch



- Help councils get CCTV



## Preventing and deterring crime:



The best way to keep you safe is to stop you from becoming a victim of crime in the first place.



The Police and Crime Commissioner (PCC) will focus on trying to stop people from offending and getting involved in crime.



## Protecting people who are at risk of abuse or are vulnerable:

Through the Police and Crime Plan the PCC will try to ensure that people are protected from:



- Online offences
- Domestic abuse
- Modern slavery
- Hate crime
- Sexual offences





## Informative local policing:



You must be told what the police force does well and how well it is doing.



People also need to know the role of the police in delivering services such as mental health, parking and anti-social behaviour.



## What we will do to make this happen:



- Give you information on police priorities (important plans and aims)



- Let you know of changes made to the police



- Share more information online



## Supporting victims/witnesses and helping victims to get justice:



Victims must be at the heart of all police work.



## What we will do to make this happen:



- Review how victims of sexual offences are treated



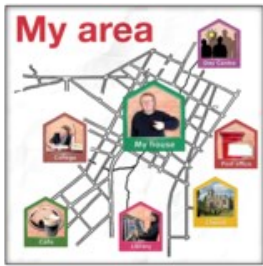
- Launch a new victim Restorative Justice process = Restorative Justice is when you can tell your offender how their actions against you made you feel. They can apologise and try to make things better.



- Make the Victim Care Unit bigger



## Getting the best out of the police:



The police must be well organised and connected to their communities.



The Police and Crime Commissioner will champion new ways for the police to:



- Stop new crimes
- Catch more criminals
- Do things more quickly



## What we will do to make this happen:



- Continue to fight for more money for the police in Devon, Cornwall and the Isles of Scilly



Complain

- Spend money on new technology
- Change the way we deal with complaints against the police

## How will we measure our success?



We will measure the success of the Police and Crime Plan through:



- Public surveys
- How well the 101 service works
- Checking how well the police do their job



## Budget highlights:

Last year the police budget was 283 million pounds:



- 84% of the budget goes on our officers and staff
- The cost of the police to an average home is £3:40 a week
- The Police and Crime Commissioner spends 5 million pounds on services to keep people safe and support victims of crime



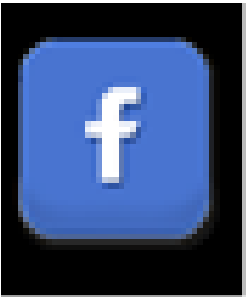


If you would like to talk to us about policing or if you would like this information in another format:



Visit our website:

[www.devonandcornwall-pcc.gov.uk](http://www.devonandcornwall-pcc.gov.uk)



Post on our Facebook page:

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Tweet us: @DC\_PCC



Write an email to:

[OPCC@devonandcornwall.pnn.police.uk](mailto:OPCC@devonandcornwall.pnn.police.uk)



Send us a letter to: OPCC, Andy Hocking House, Alderson Drive, Exeter, EX2 7 RP.



Call us on: 01392 225555





If you would like to see the full version of this plan please go to:

<http://www.devonandcornwall-pcc.gov.uk/about-us/police-and-crime-plan>

Plymouth People First  
Self Advocacy



*The OPCC would like to express its sincere thanks to Plymouth People First for their help and support in preparing this easy read.*