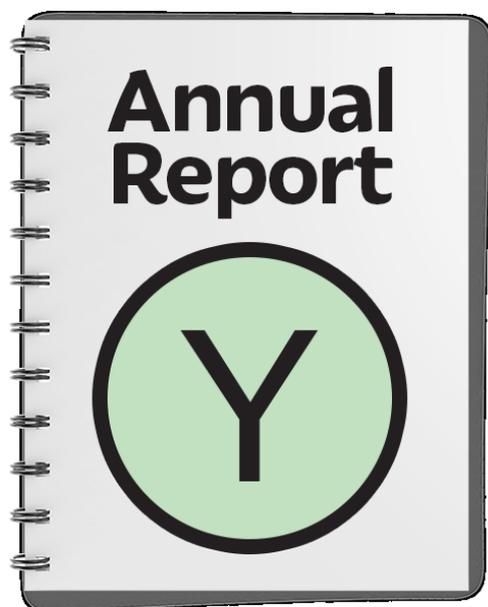


Devon and Cornwall Office of the Police and Crime Commissioner



Annual Report 2019-2020

Alison Hernandez:



Alison Hernandez is the Police and Crime Commissioner for Devon, Cornwall and the Isles of Scilly. She has been in post since May 2016.



Her job is to work alongside Devon and Cornwall Police's Chief Constable Shaun Sawyer to make sure that the region has enough money to spend on its police force, the services they offer and projects they can help fund.



Companies and organisations write an annual report each year to explain what they have been doing and what they have spent money on. This annual report will look at what has been done by the Office of the Police and Crime Commissioner during 2019-2020.

OPCC

Office of the Police and Crime Commissioner has been shortened to OPCC in the rest of this report.

An introduction to the report:



This year has been hard for everyone because of COVID-19.



The police had to adapt as new emergency laws came in to keep people safe during the virus.



Devon, Cornwall and the Isles of Scilly has the second lowest recorded number of crimes in the country. This is measured by how many people live in the area.



Our region remains a safe place to live. This report will tell you about some of the plans and projects we have made and funded.



Alison Hernandez
Police and Crime Commissioner

Key developments:



1. Some of the council tax people pay goes towards funding the local police. When the council tax went up during 2019-2020 we were able to get more detectives and police officers



2. Two new police stations opened in Exeter and Liskeard using materials that were kinder to the planet



3. A four year engagement plan came to an end in 2019. Members of the public had a say in local policing. We did this by:



- Running engagement events across the Devon, Cornwall and the Isles of Scilly



- Making sure events were held in rural areas as well as busy towns



- Talking to over 13,500 people



- Increasing the amount of people who knew about our social media pages

2012-2020 project updates:



Turning Corners:

Turning Corners was a project funded in South Devon that helped stop 162 young people from joining gangs.



Safer Towns:

This project was funded for 10 towns in Cornwall. It's aim was to get local town councils to work more closely with the police to target community issues.



CCTV systems:

The Police and Crime Commissioner and Torbay's council leader funded a brand new CCTV centre in Torquay; 282 cameras have been installed across the town



Funding different organisations in the community:

77 organisations were funded to help :

- People affected by crime
- Communities affected by crime
- Work with people who had committed crime





Information about how people contacted the police during 2019-2020:



- The police contact centre received over one million calls from the public



- There were more 999 calls this year than last year



- Most calls were answered in 10 seconds



- The 101 handlers dealt with nearly half a million of these calls



- The average wait for a 101 call was nearly 10 minutes



- There was an increase in the amount of people who contacted the police by text and email



- More people are using text chat - where you type your conversation into a special box on the police website and an officer replies



Protecting the vulnerable:

People with learning disabilities are often victims of crime and may not know how to report crimes and incidents to the police.



Training was funded by the OPCC to make organisations more aware of learning disability related crimes.



Six Hidden Crime sessions were delivered by a Diverse Communities Team officer and Devon Link Up (a local charity) to professionals working in Exeter, Newton Abbot and Torbay.



These sessions made organisations aware of: how people are targeted, how the police deal with such incidents and how to prevent such crimes from happening.



In an emergency

Always call 999



When not an emergency:

Call 101



Email: 101@dc.police.uk

Use webchat or AskNED on the police website